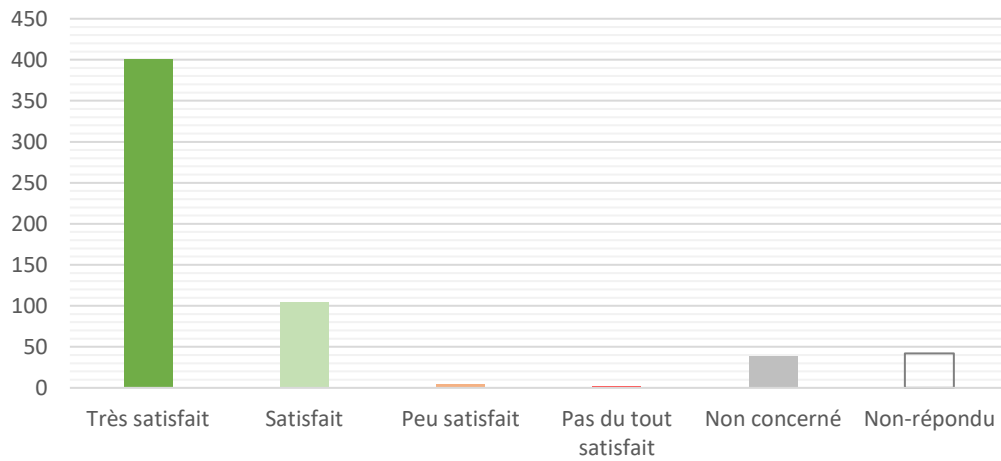
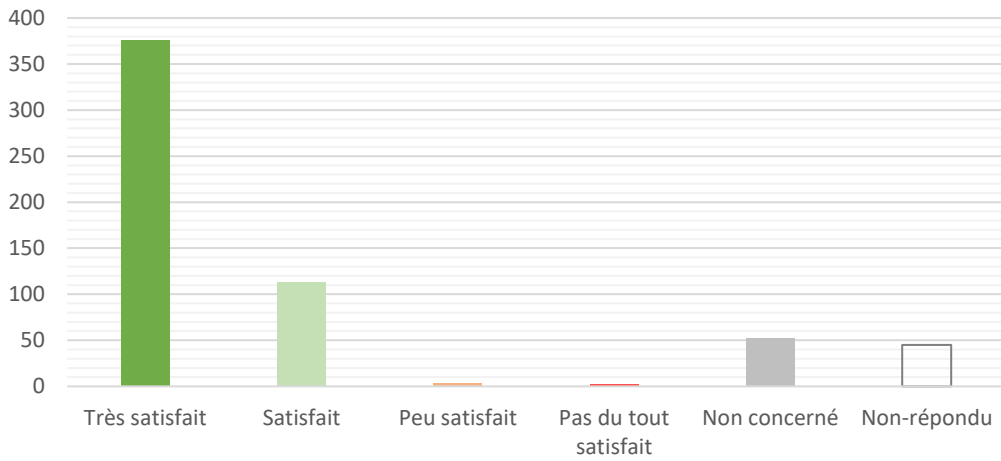


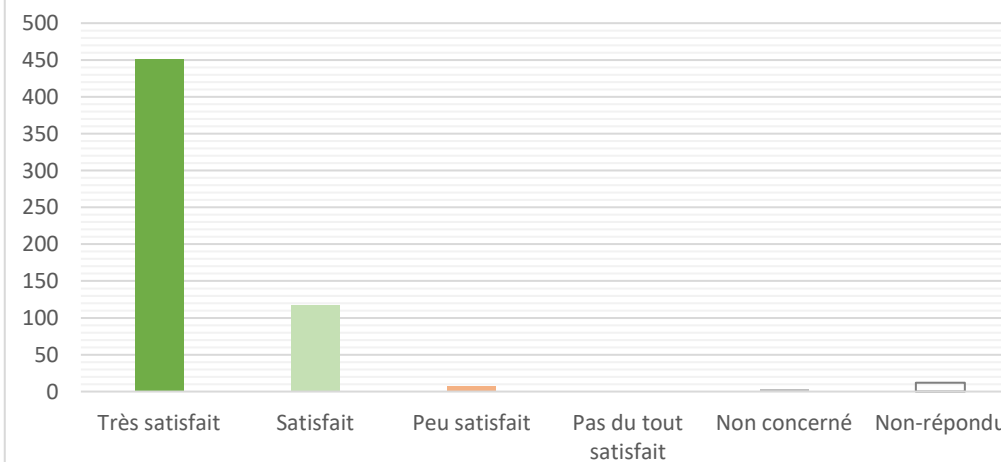
### Clarté des informations fournies par téléphone

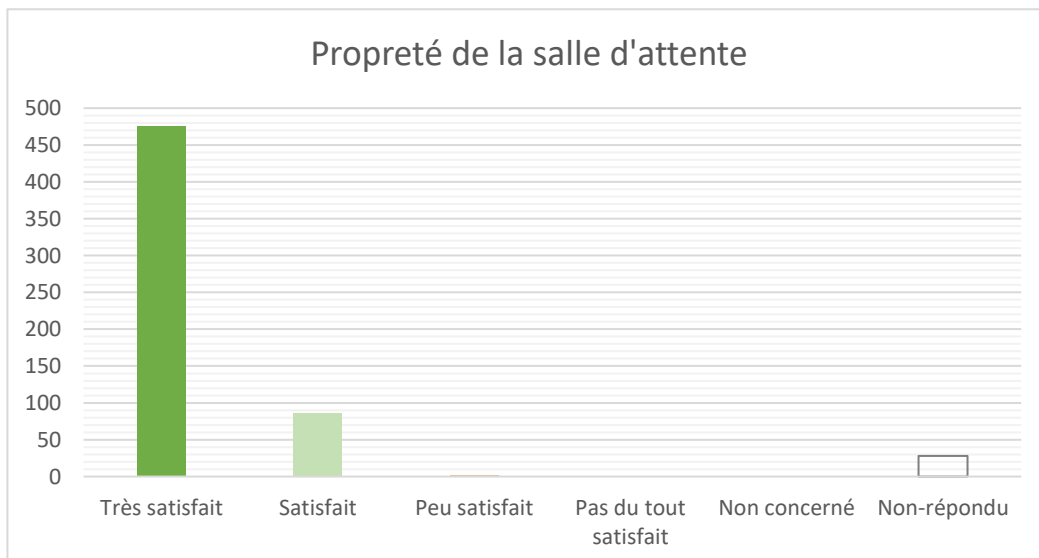
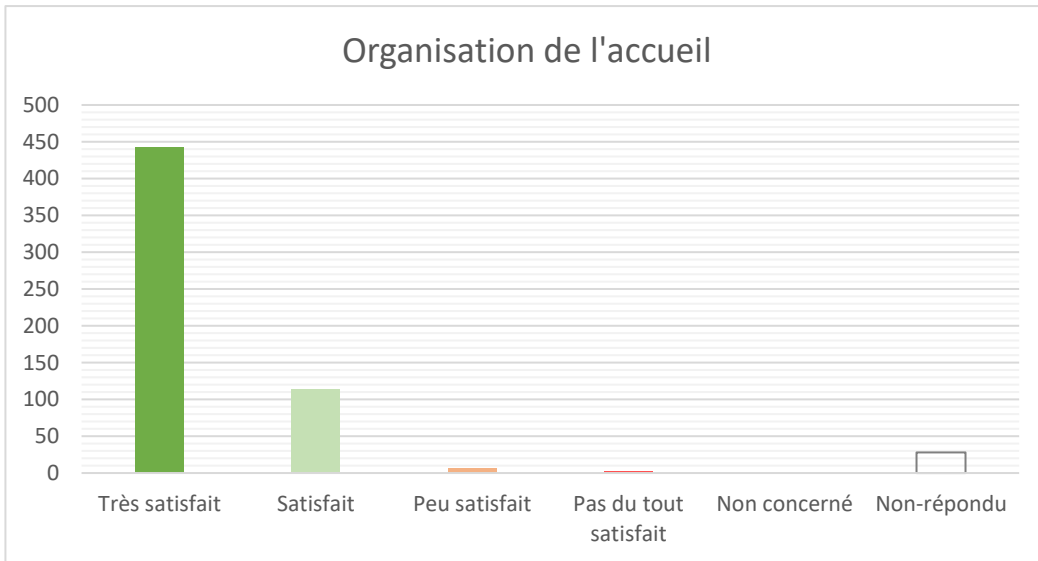
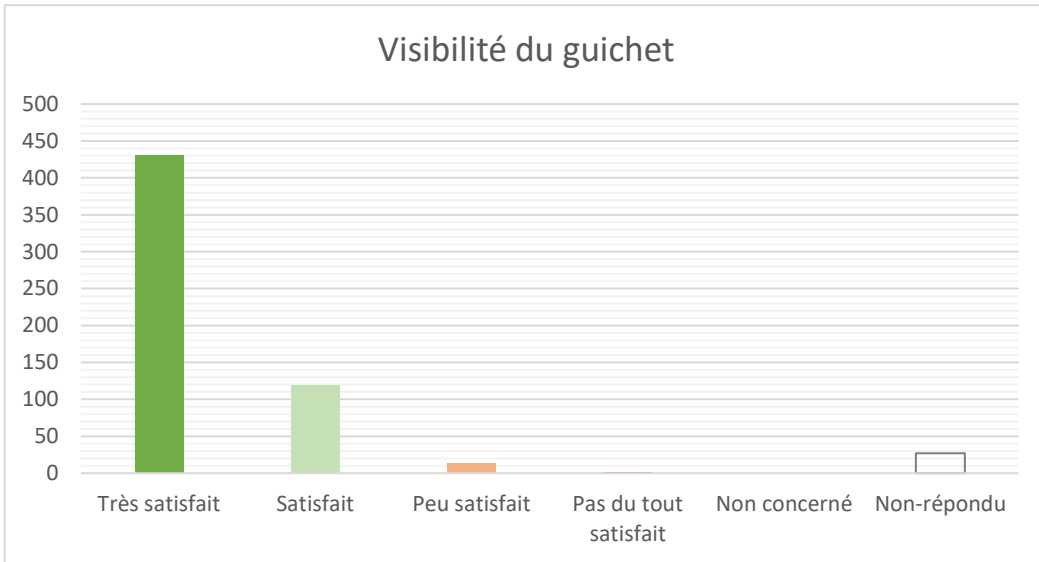


### Délai de réponse par téléphone

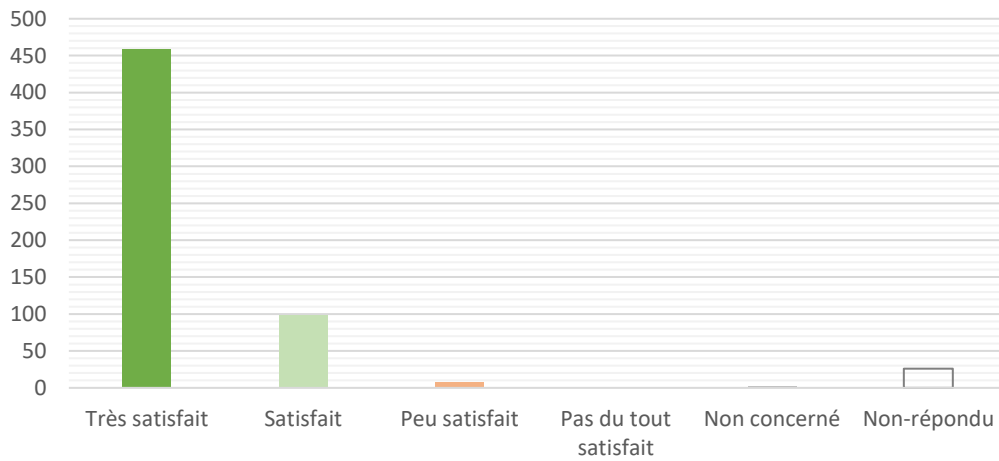


### Facilité d'accès au laboratoire

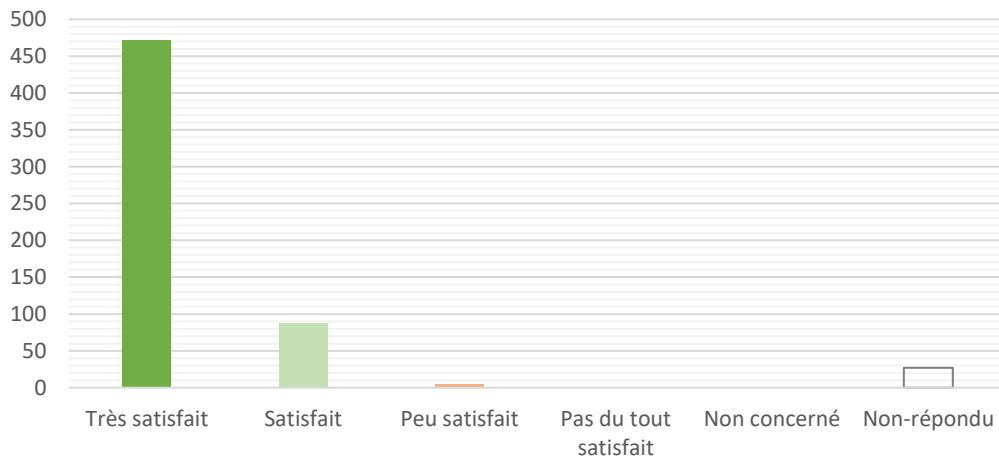




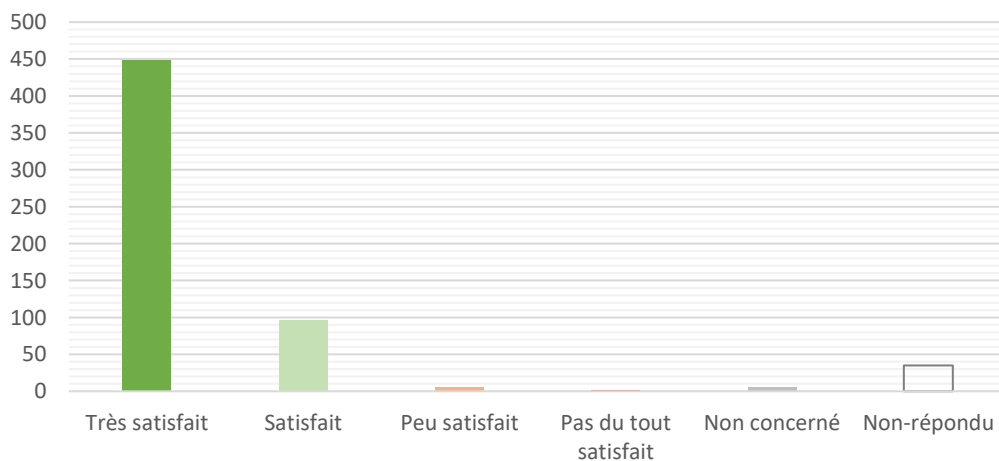
### Disponibilité du personnel



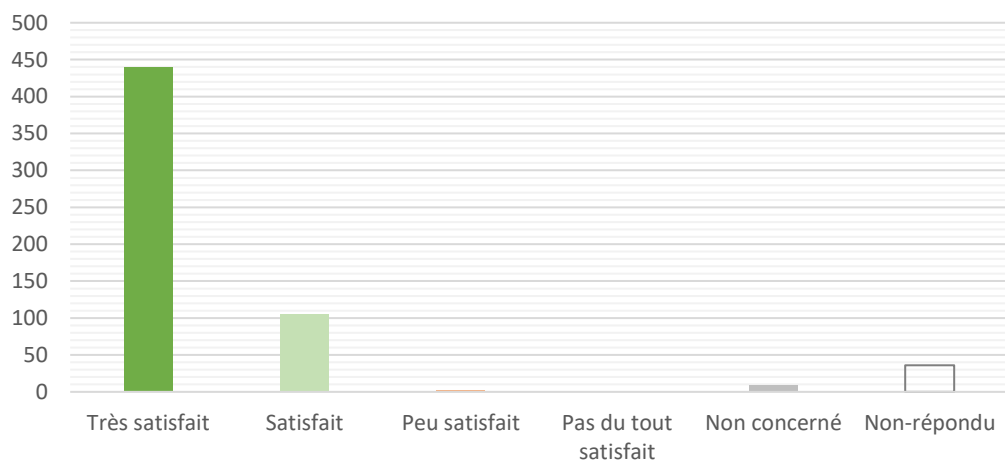
### Amabilité du personnel



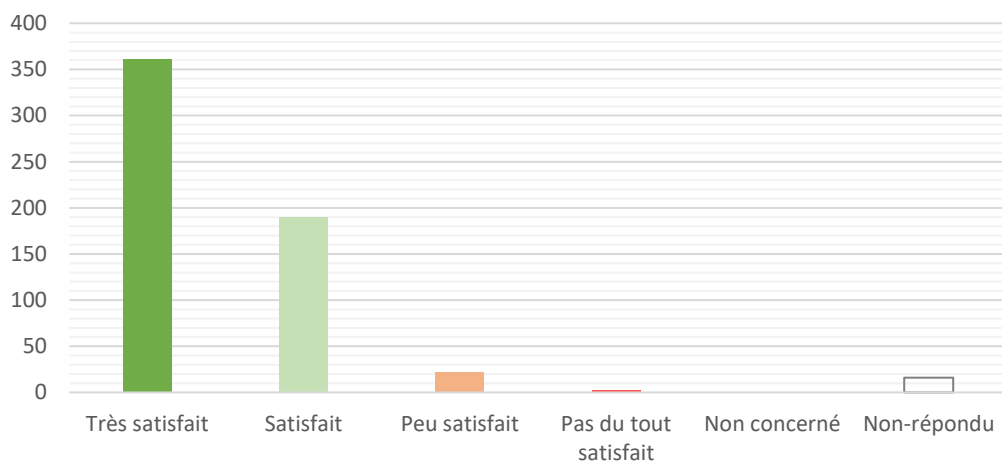
### Respect de la confidentialité



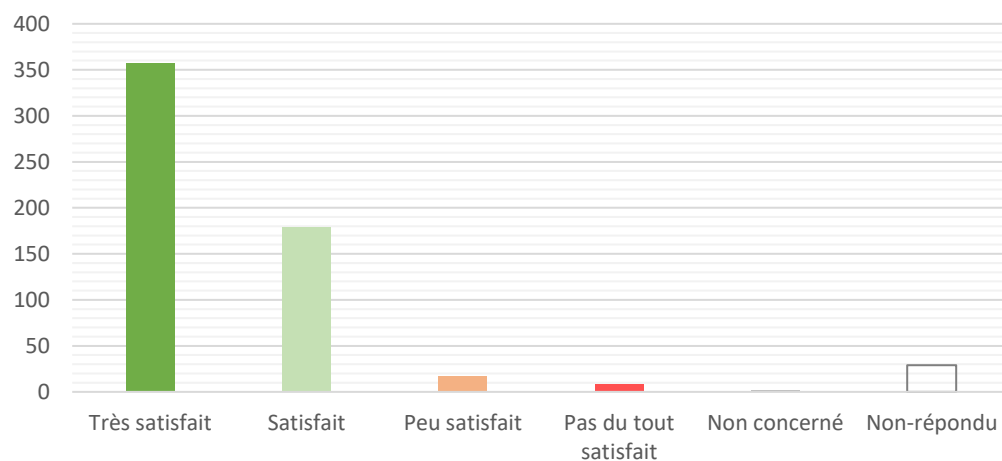
### Clarté des informations fournies

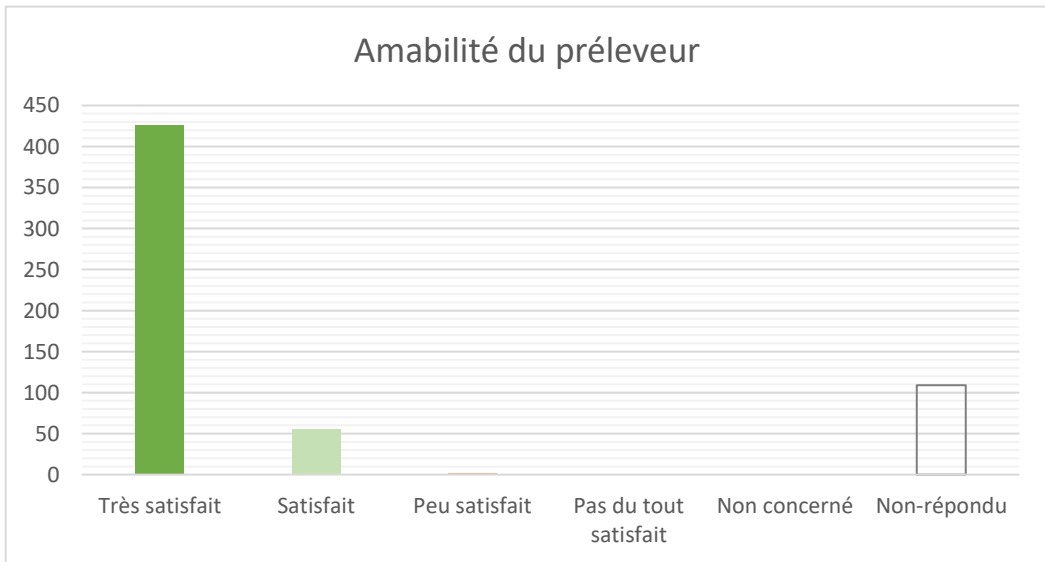
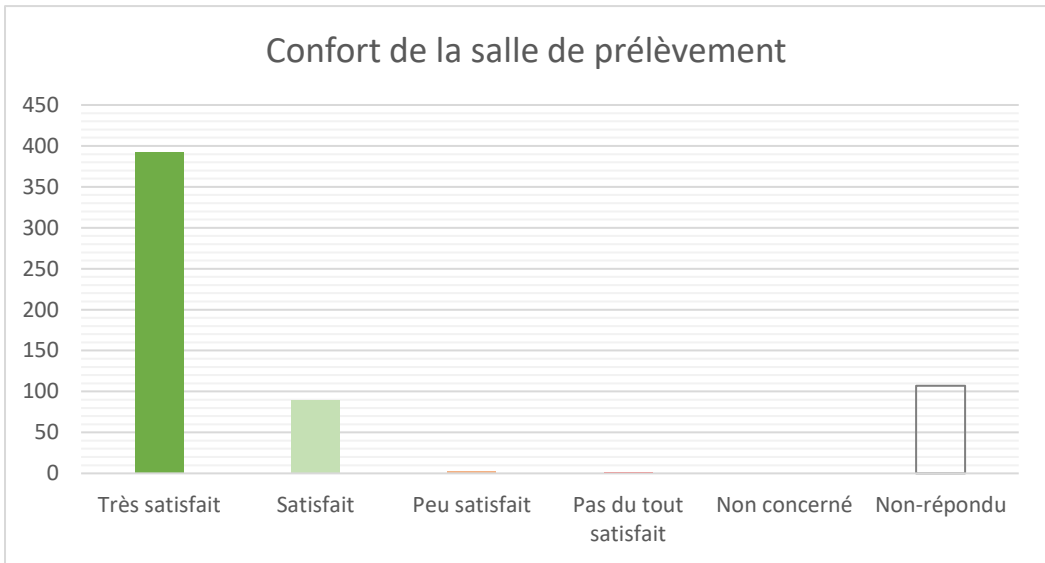
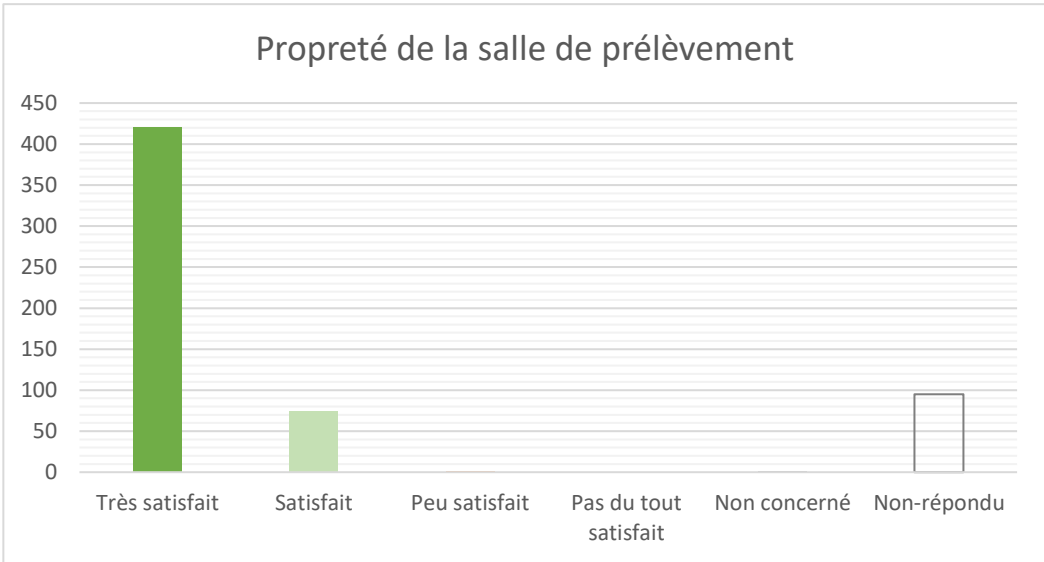


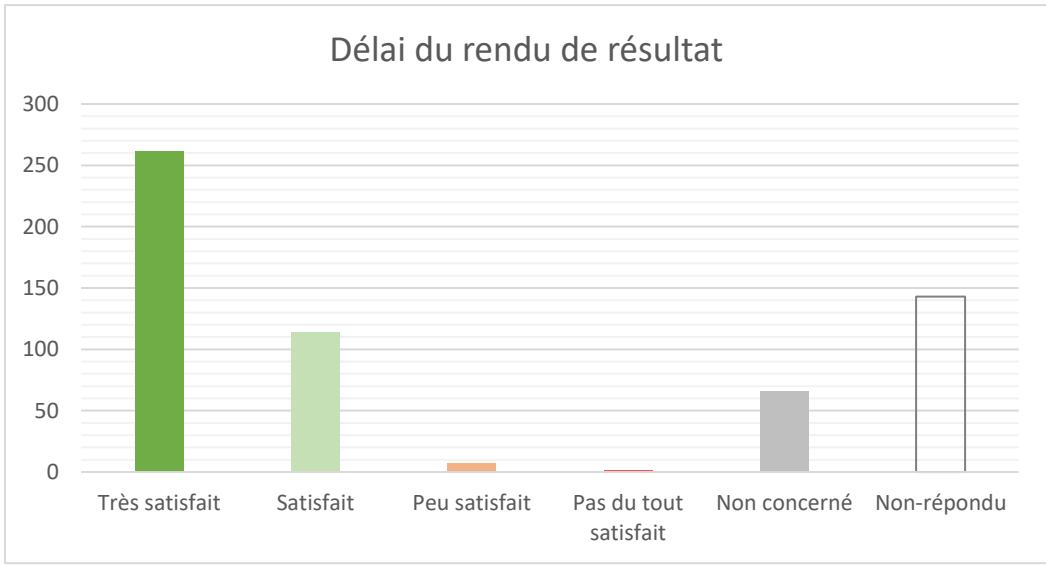
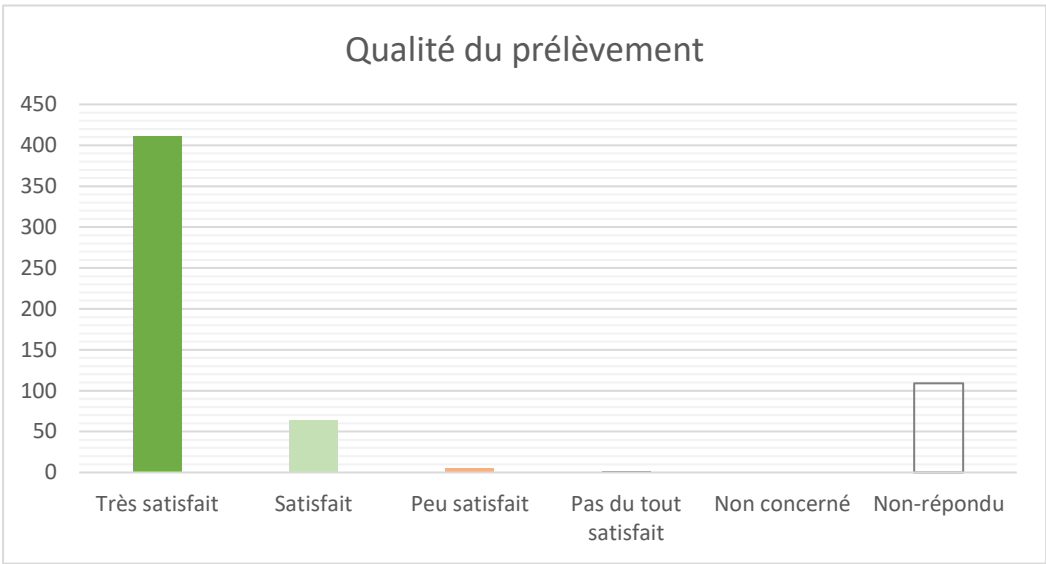
### Délai d'attente avant enregistrement

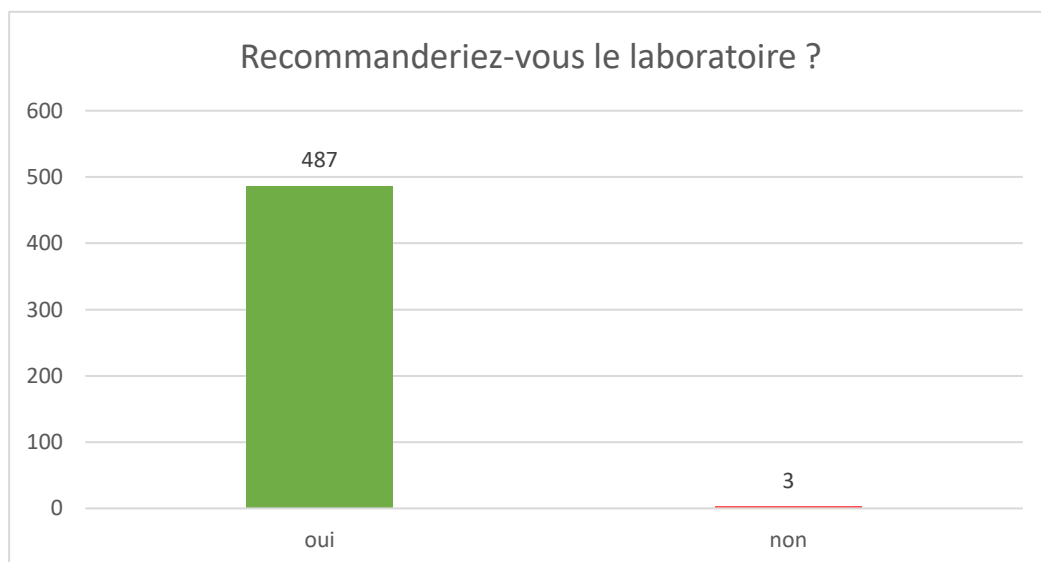
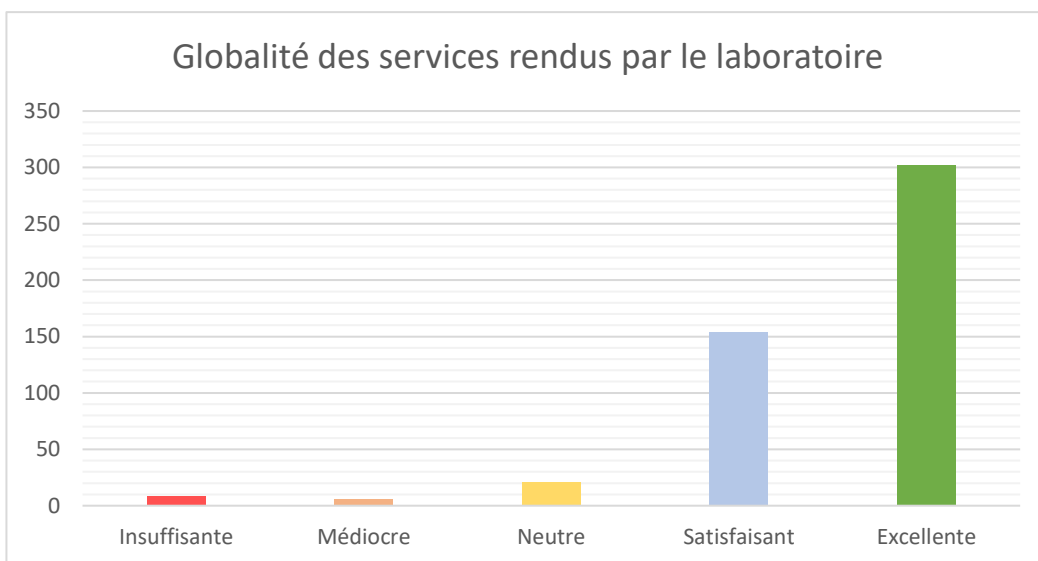
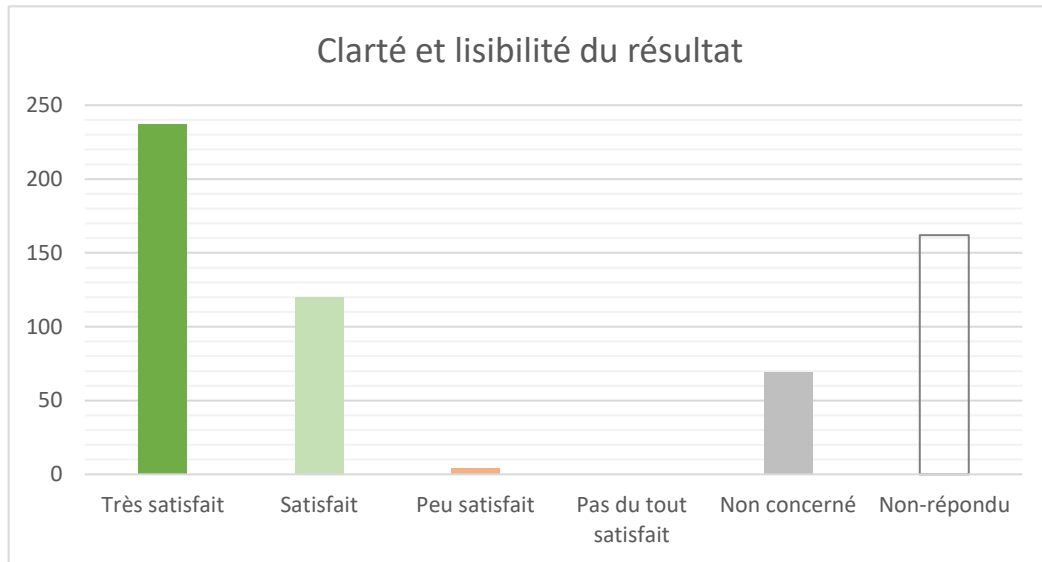


### Délai d'attente avant prélèvement



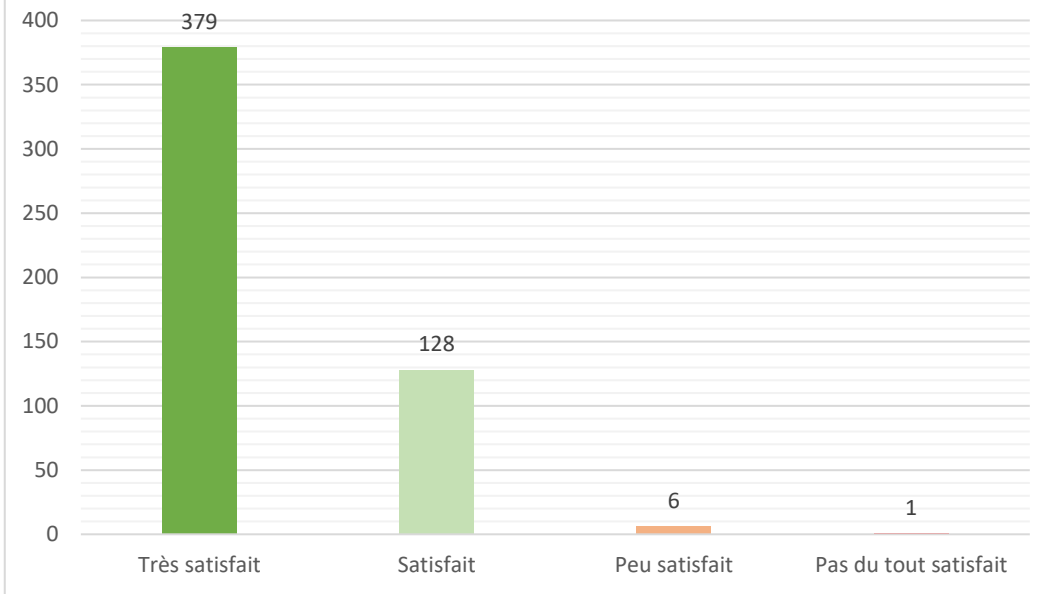




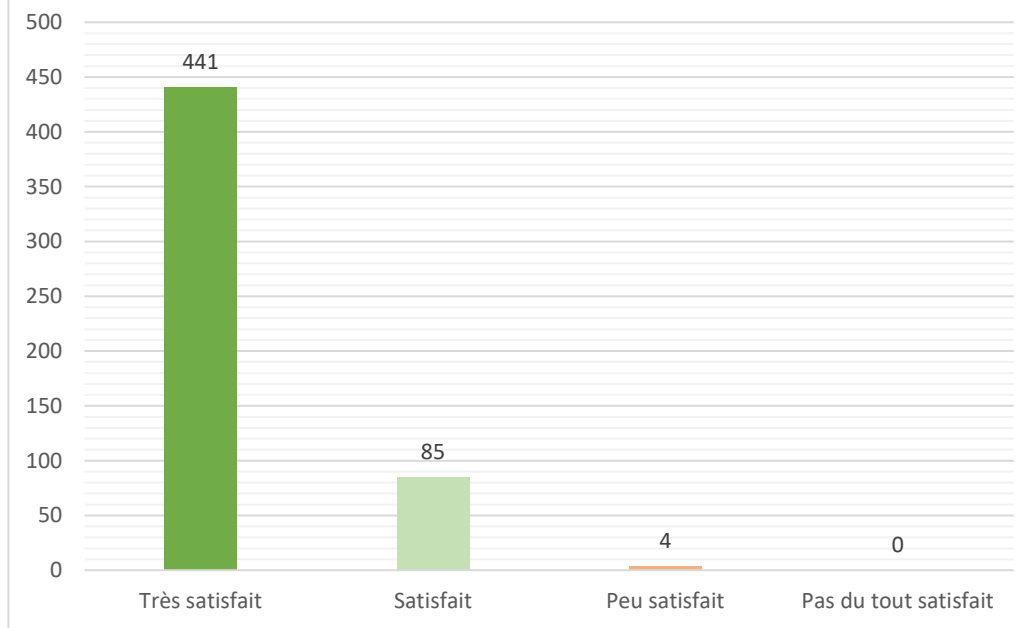




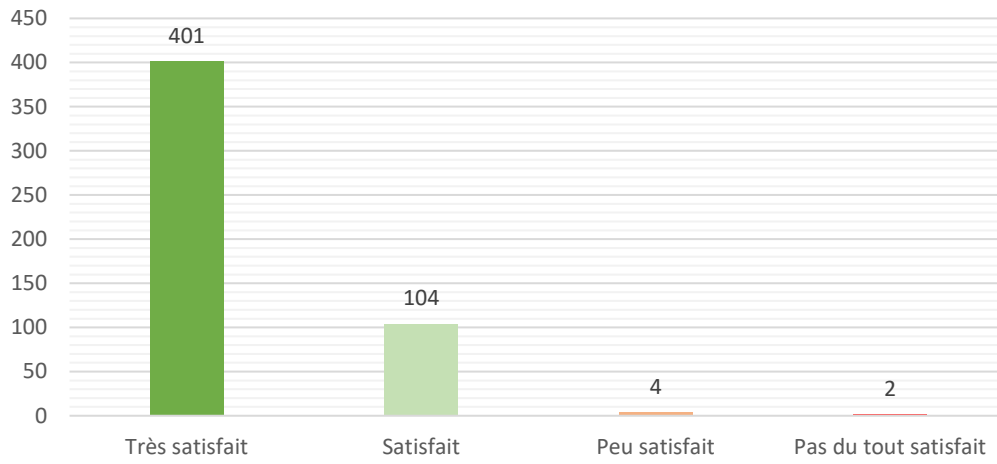
### Facilité à joindre le laboratoire par téléphone



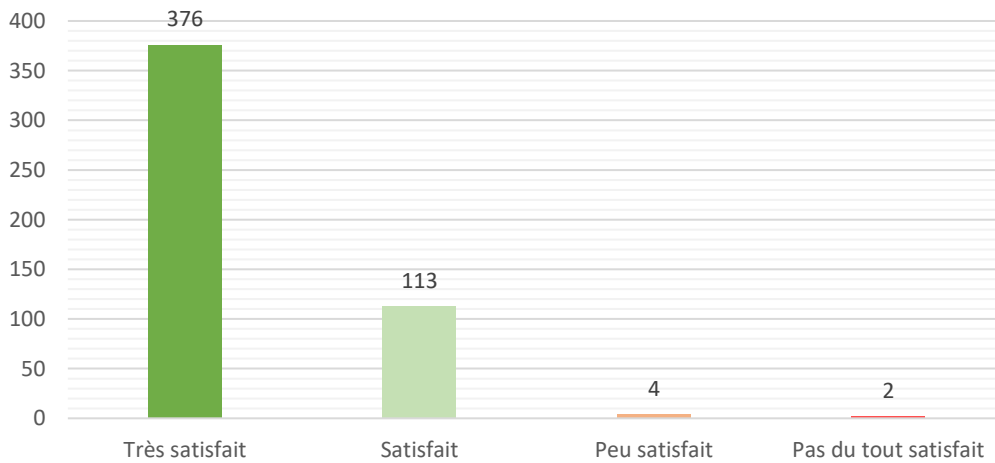
### Amabilité du personnel au téléphone



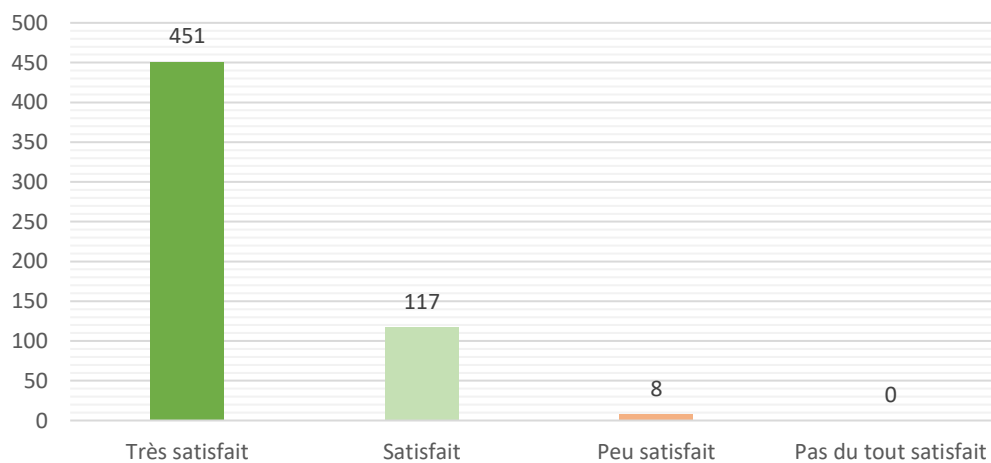
### Clarté des informations fournies par téléphone



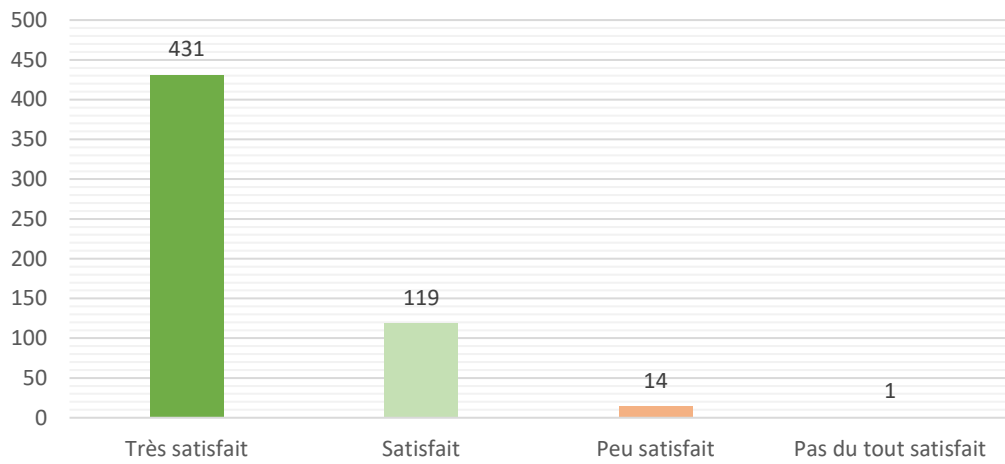
### Délai de réponse par téléphone



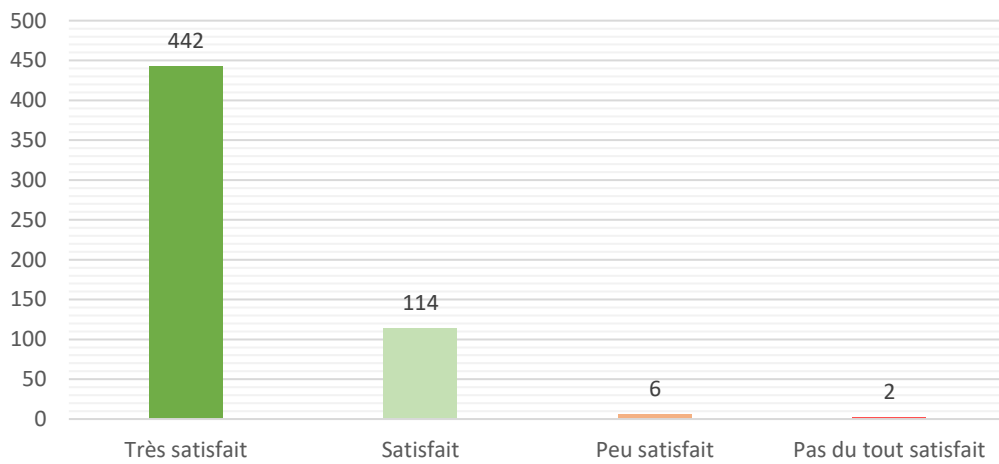
### Facilité d'accès au laboratoire



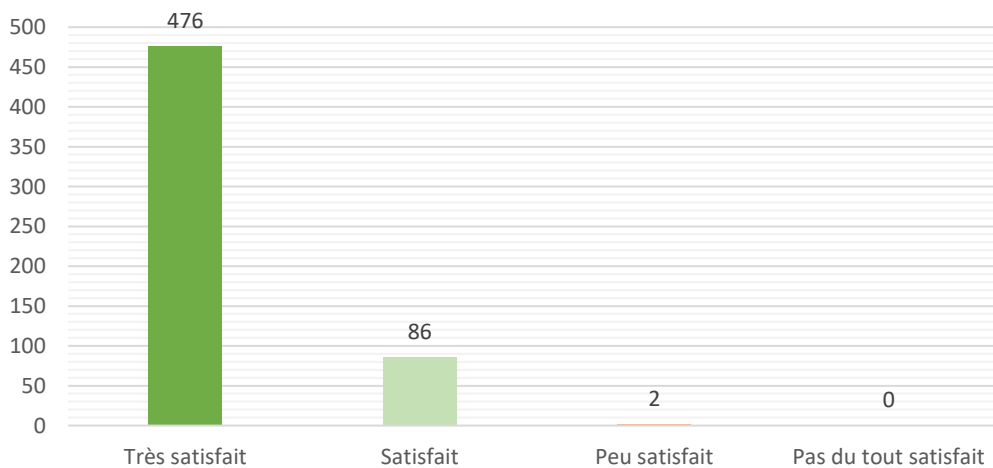
### Visibilité du guichet



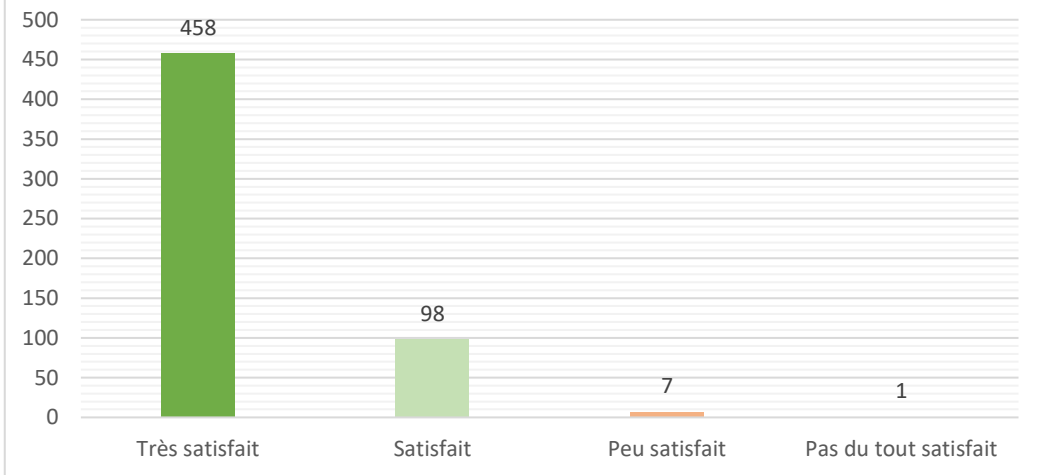
### Organisation de l'accueil



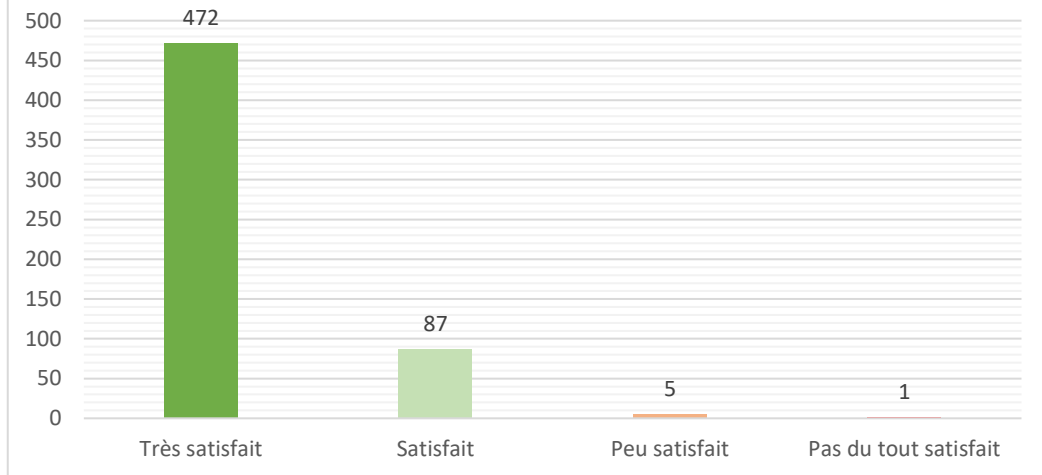
### Propreté de la salle d'attente



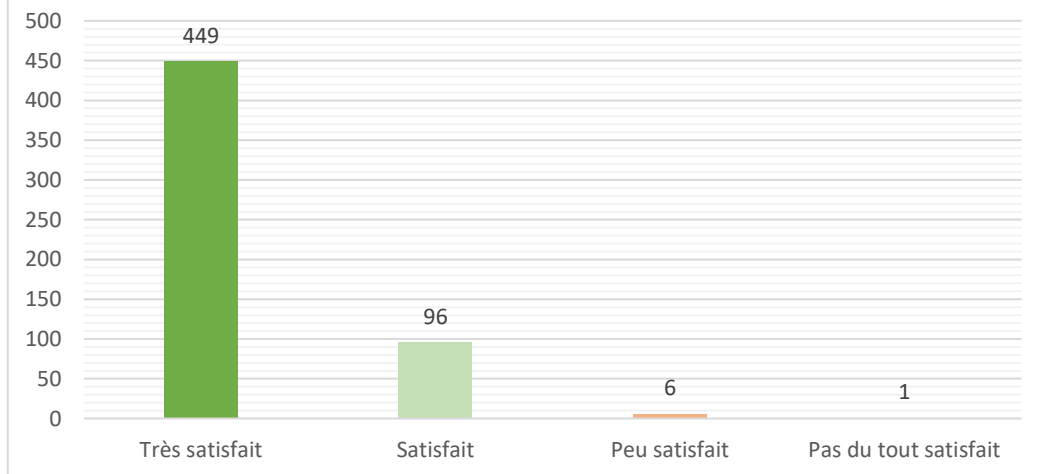
### Disponibilité du personnel



### Amabilité du personnel



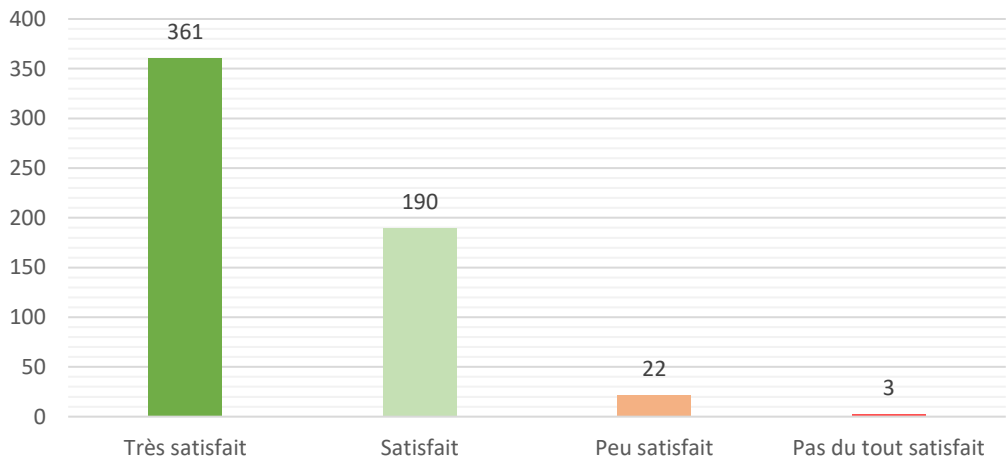
### Respect de la confidentialité



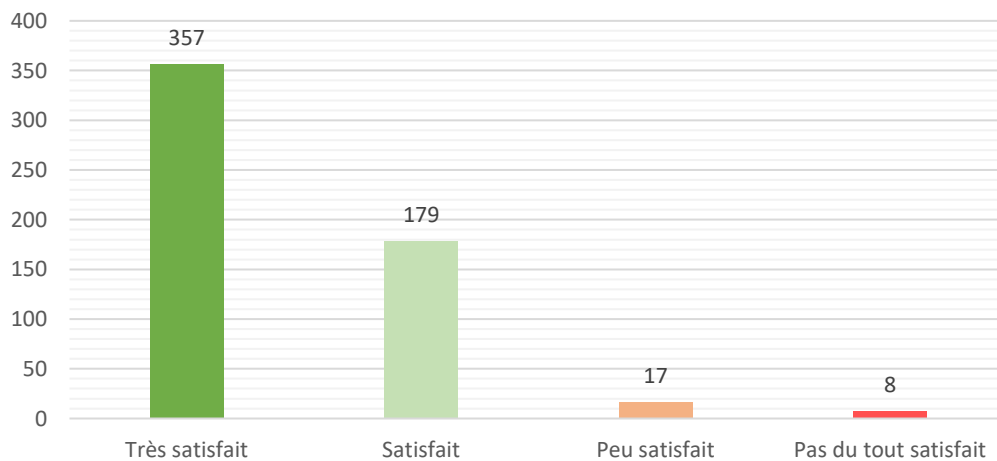
### Clarté des informations fournies

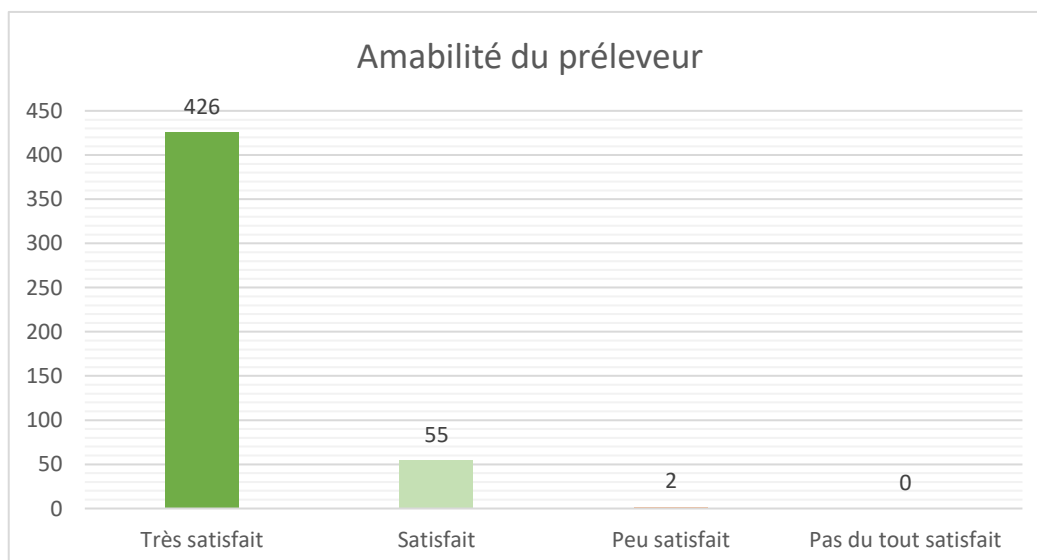
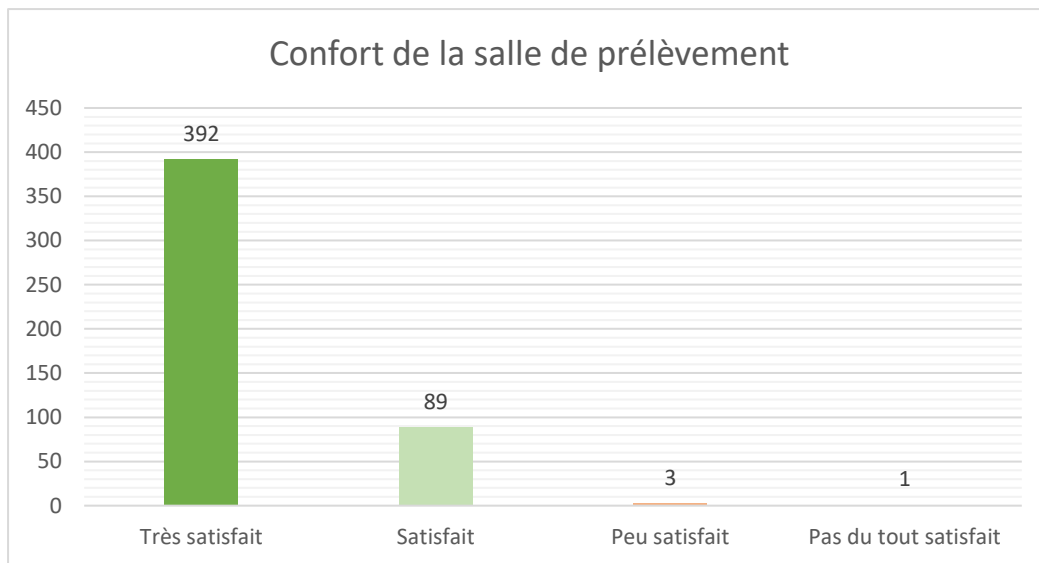
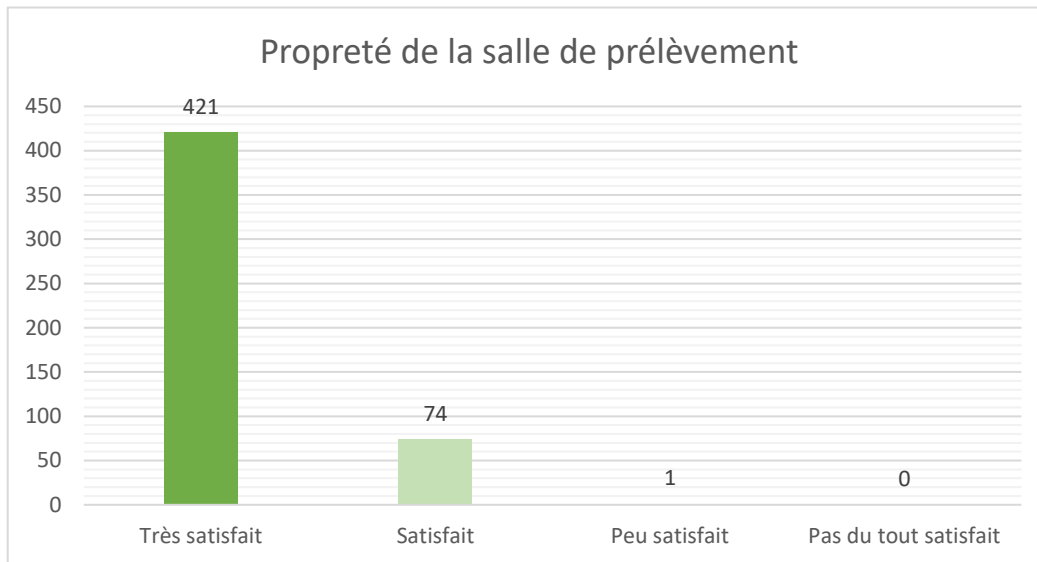


### Délai d'attente avant enregistrement

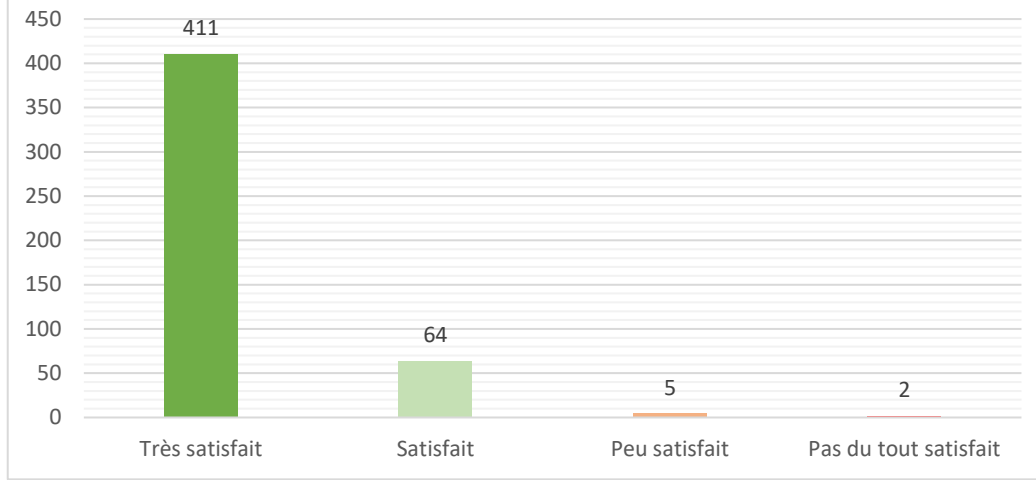


### Délai d'attente avant prélèvement

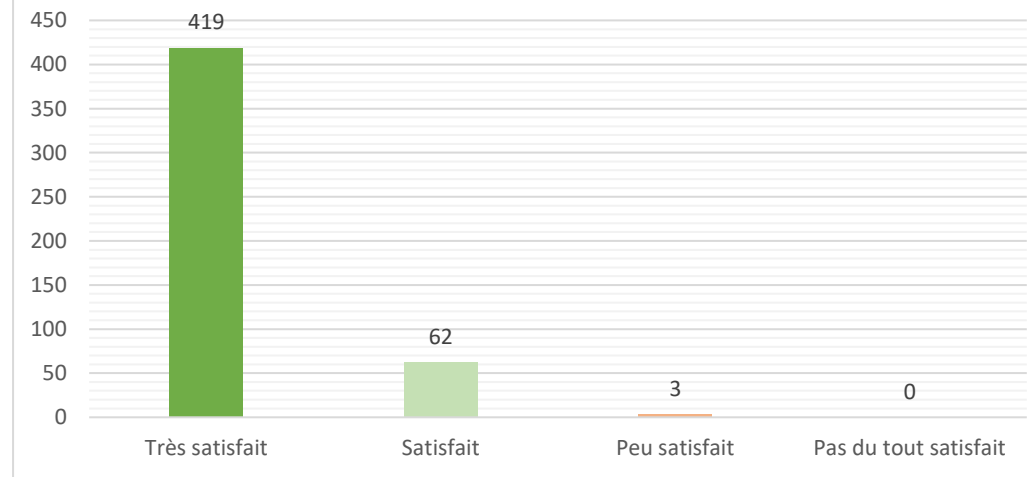




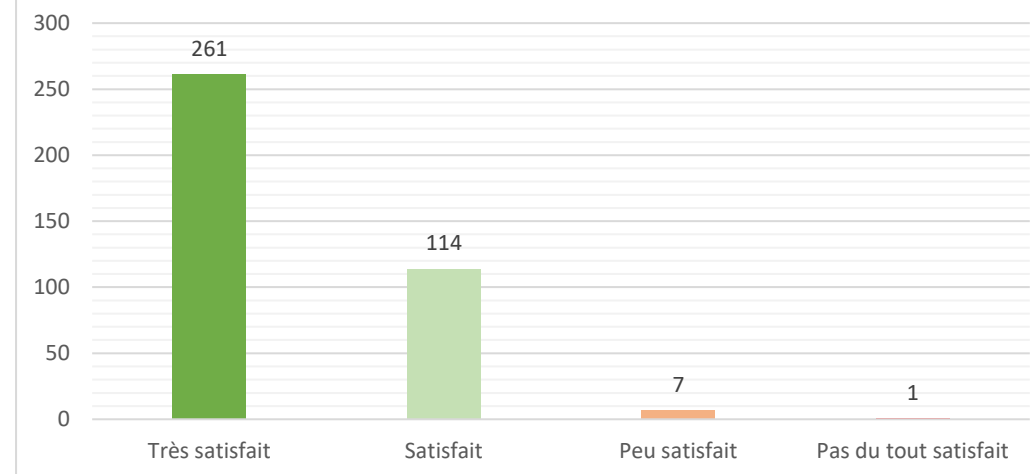
### Qualité du prélèvement

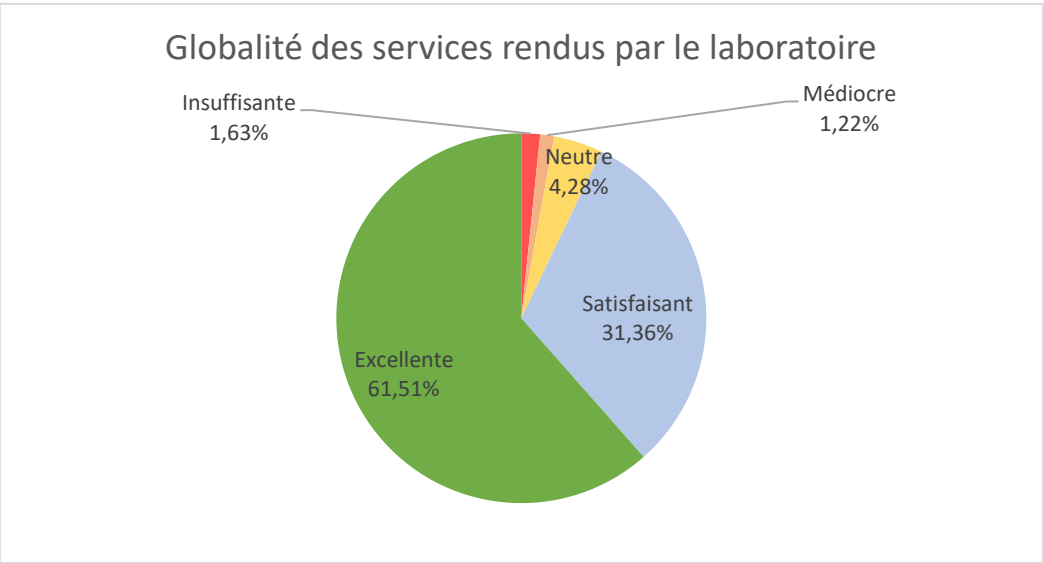
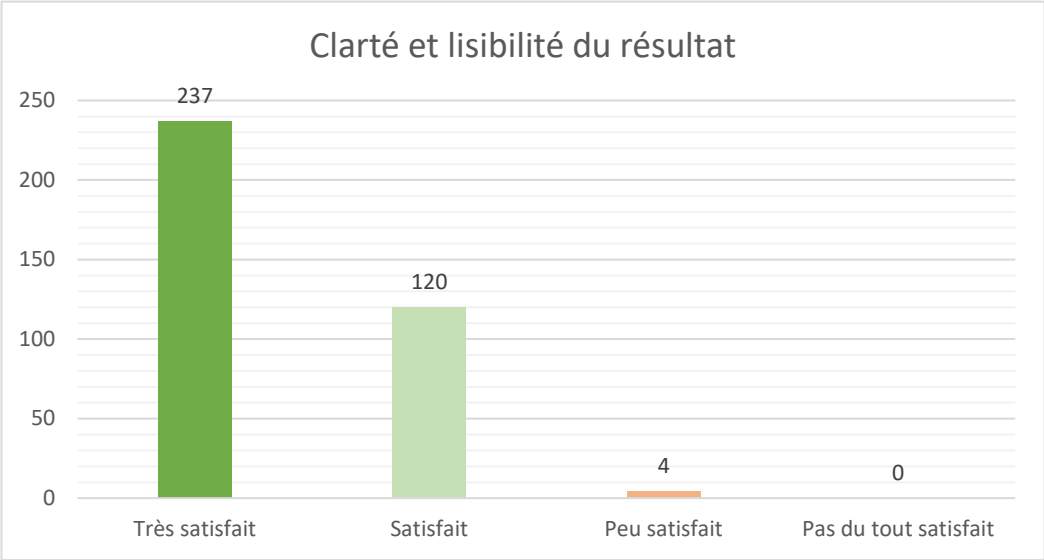


### Respect des règles d'hygiène



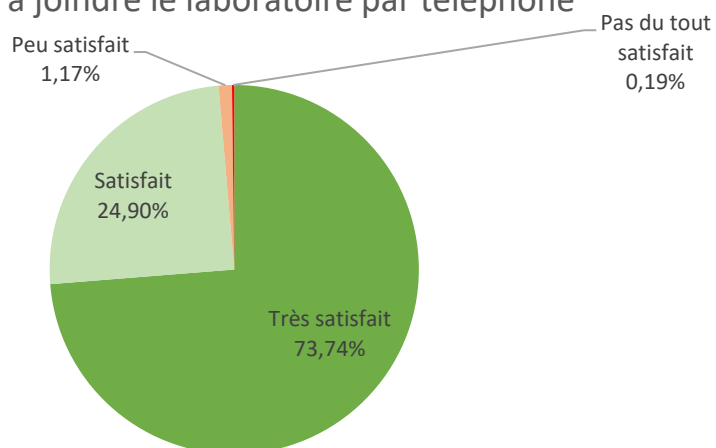
### Délai du rendu de résultat



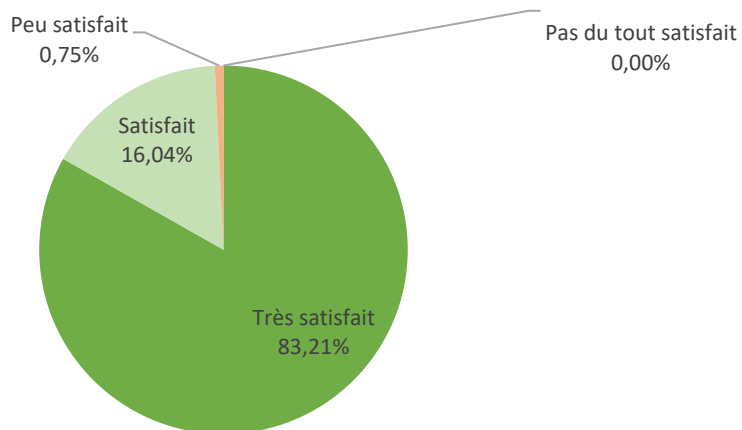




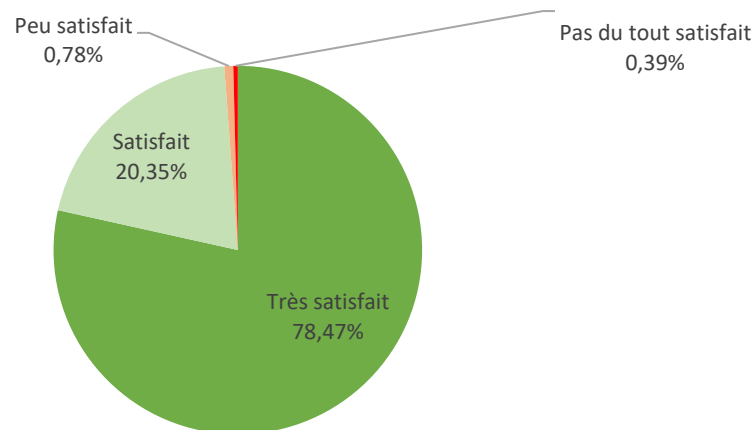
### Facilité à joindre le laboratoire par téléphone



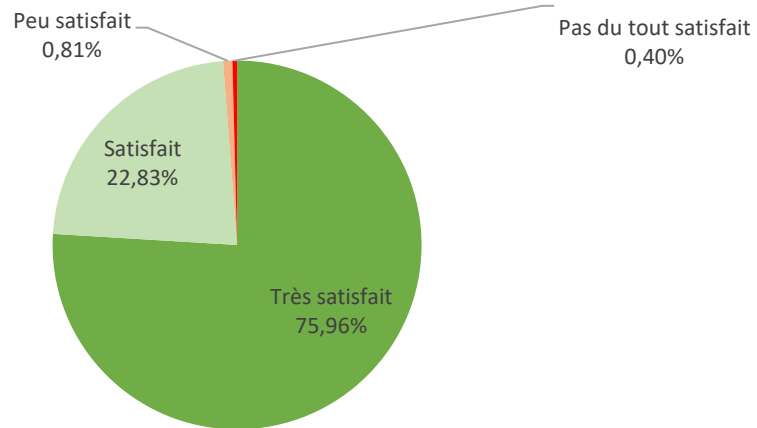
### Amabilité du personnel au téléphone



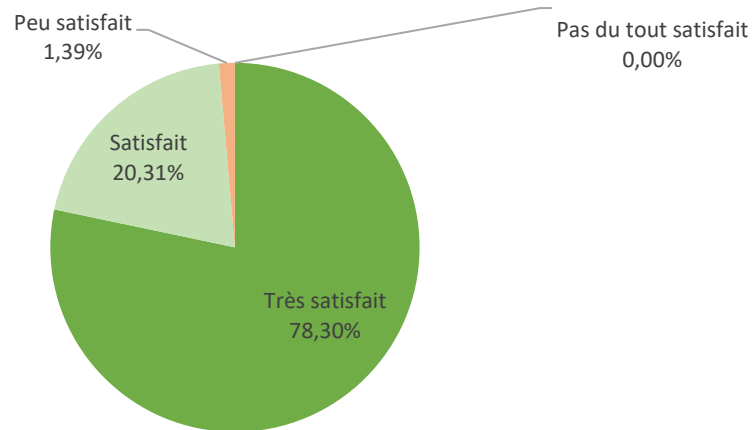
### Clarté des informations fournies par téléphone



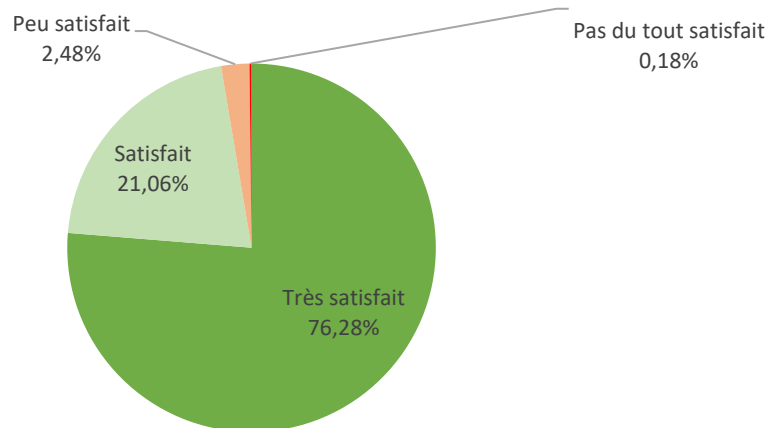
### Délai de réponse par téléphone



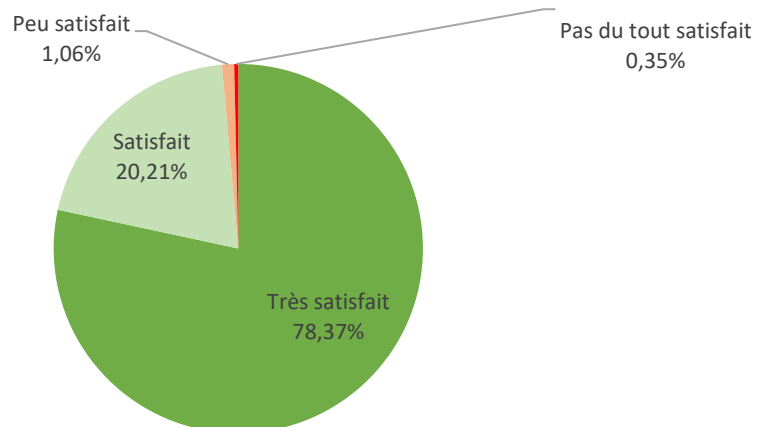
### Facilité d'accès au laboratoire



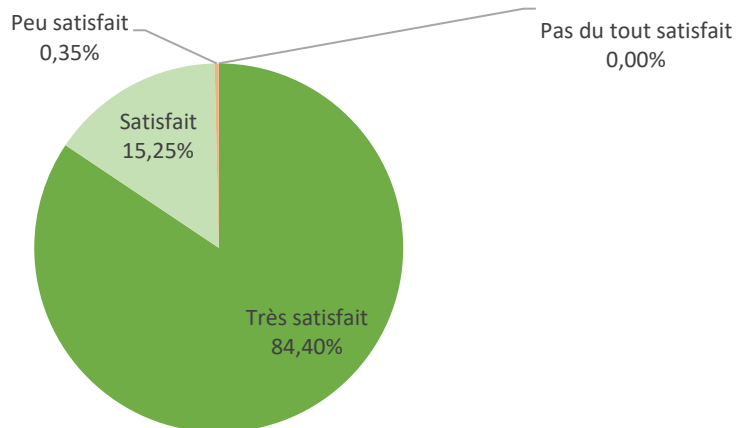
### Visibilité du guichet



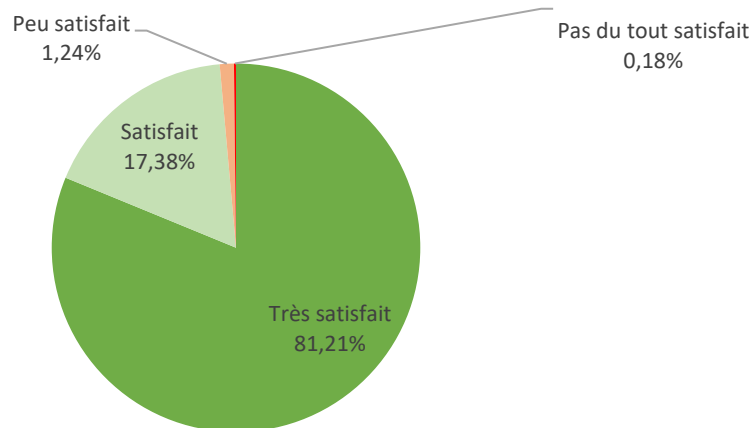
### Organisation de l'accueil



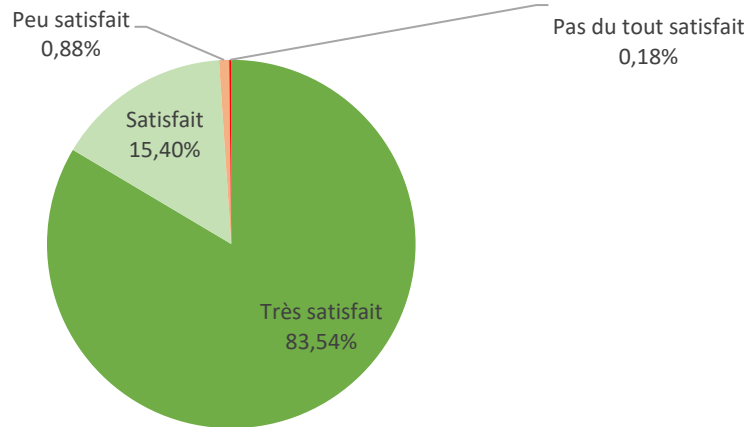
### Propreté de la salle d'attente



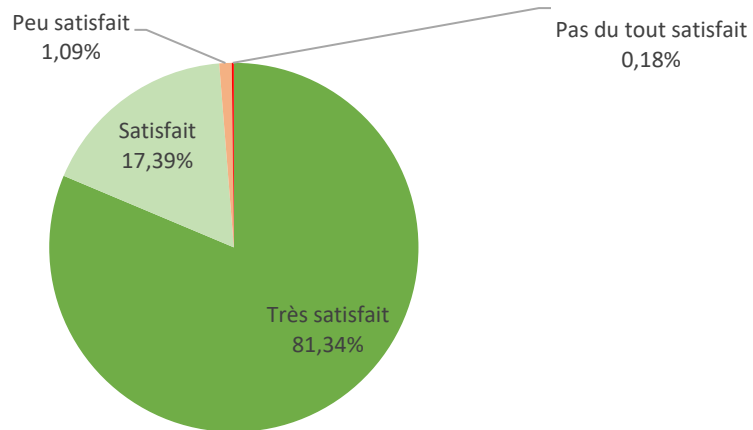
### Disponibilité du personnel



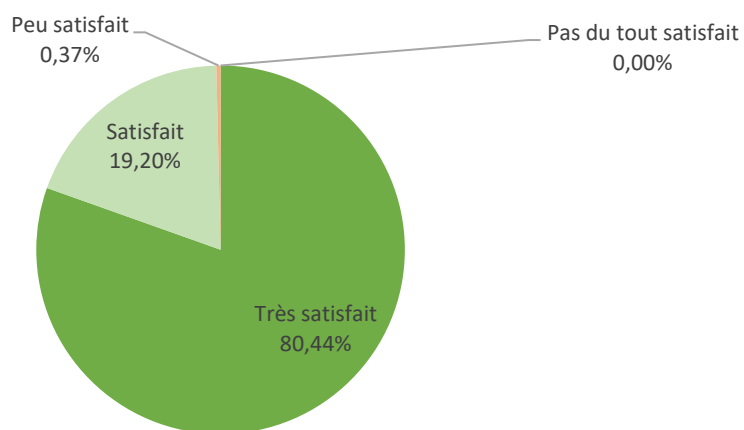
### Amabilité du personnel



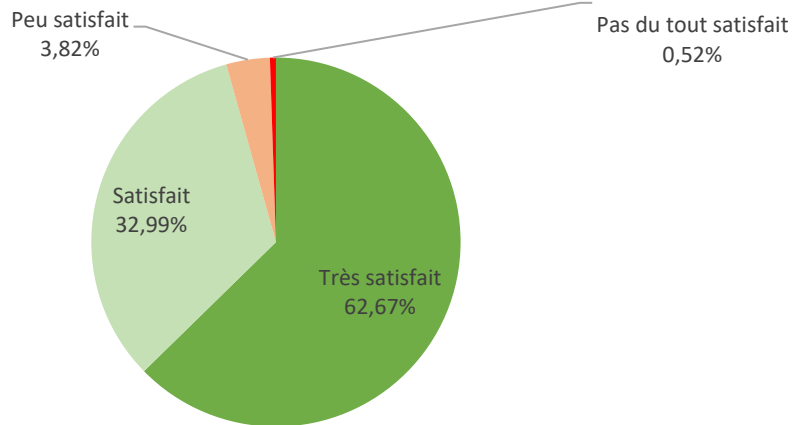
### Respect de la confidentialité



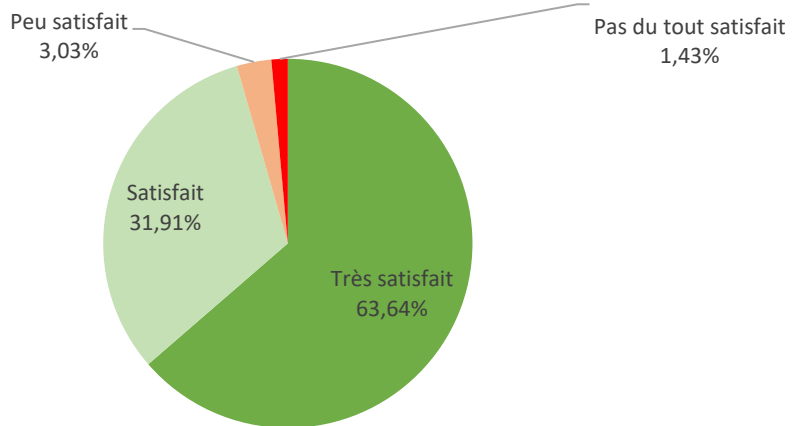
### Clarté des informations fournies



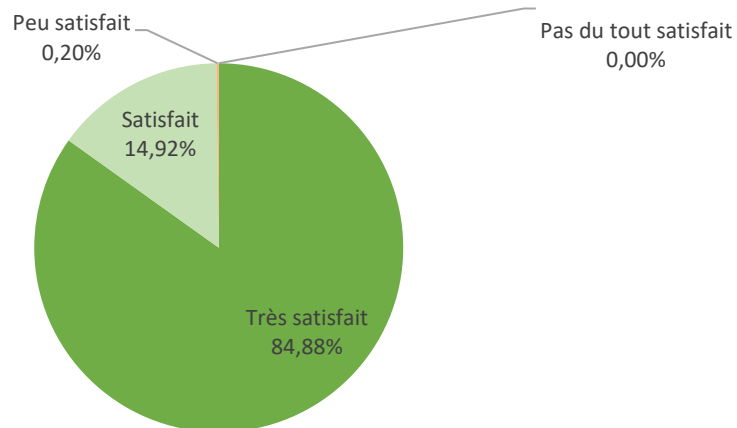
### Délai d'attente avant enregistrement



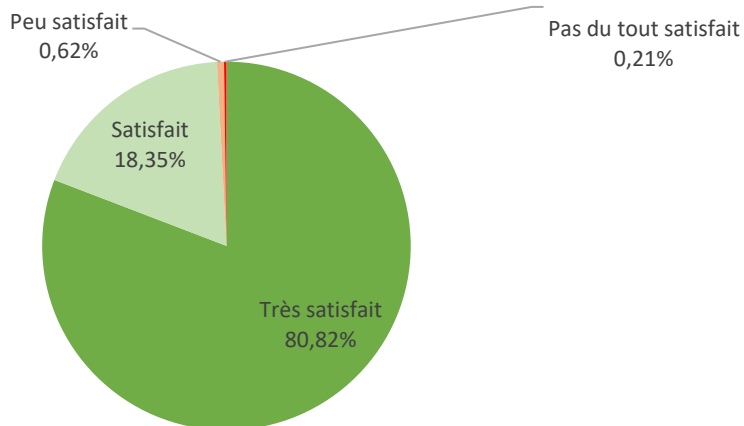
### Délai d'attente avant prélèvement



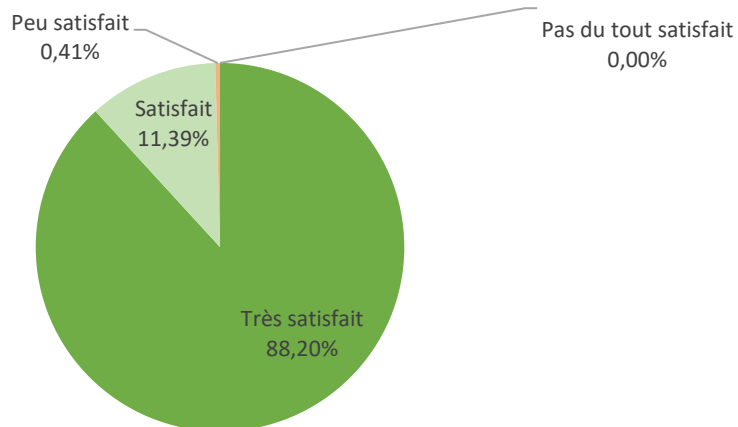
### Propreté de la salle de prélèvement



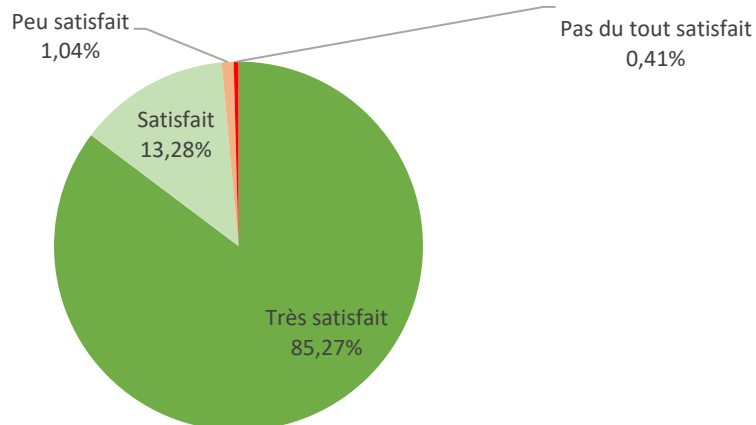
### Confort de la salle de prélèvement



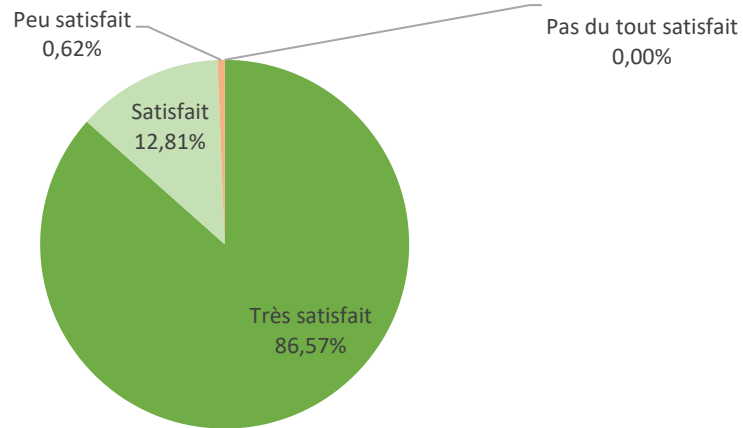
### Amabilité du préleveur



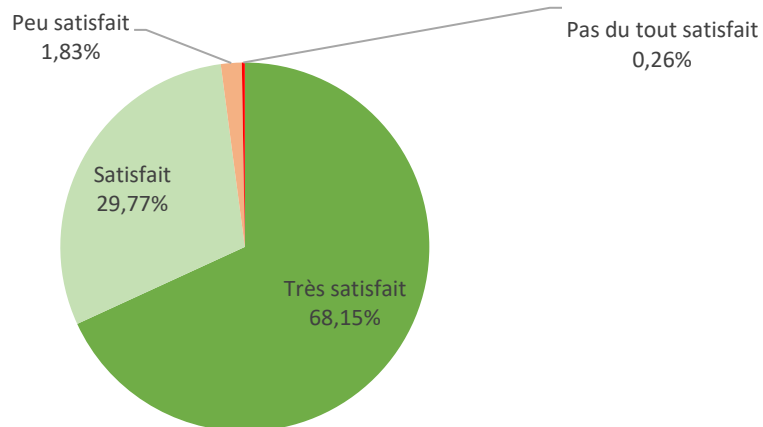
### Qualité du prélèvement



### Respect des règles d'hygiène



### Délai du rendu de résultat



### Clarté et lisibilité du résultat

